

## **Quality policy of Creaciones Marsanz, S.A.**

We are convinced that, in order to achieve the satisfaction of our customers, we need to reach the highest levels of competitiveness and quality of our products and motivated by the ambition and the effort of complying the regulations of the Act UNE-EN-ISO 9001, the Management of Creaciones Marsanz S.A. advocates for the establishment, development and evolution of the System of management Quality.

Our System is based on the quality assurance of our products and services. For that reason, we are committed to monitor a continual follow-up of our processes, implementing the necessary measures which allow us to reach the Quality goals that we have set and searching for the continuous improvement in the effectiveness of the system.

The relationships with our customers and suppliers are based on cooperation and open communication and we are committed to meet their needs enthusiastic and professionally.

Nowadays, the vertiginous social and working changes and the transformation of our industrial sector compel us to improve our working systems daily so we can face any challenge.

In this context, the Management of **CREACIONES MARSANZ, S.A.** insists that the improvement in the working conditions must be continuous, the investment in machinery renewal and the development of our technicians is mandatory and reflects the values of quality of our company. All of this enables us to progress continuously in order to be able to offer an improvement of the service and the quality of the product by modernizing the management of the process.

The Management of **CREACIONES MARSANZ, S.A.** expresses its commitment to establish the quality policy and the evaluation of the management System and it will ensure the correct fulfillment of the goals set, providing the means to the different Departments in order to achieve it.

The Management of **CREACIONES MARSANZ, S.A.** ensures that this commitment of quality is understood, implemented and maintained in every level of the organization and that the requirements of the customer are fulfilled as well as the legal, technical and standard requirements that are tied to the activity and the traded products of our company.

We are confident that with the cooperation and the effort of everybody we will achieve the goals that we have set.

Signed:



The General Management